



Prime Clean at your **service**





PRIME CLEAN Ltd is a traditional family business that has proudly served blue chip businesses in London and the Home Counties for twenty years. Prime Clean was acquired by Raymond Lancaster (one of the original founders and chairman of Lancaster Office Cleaning) in October 2010. With the Lancaster family's **wealth of experience** and exceptional management teams, Prime Clean has continued to grow and has become a key supplier of cleaning and support services.

OUR FOCUS AND COMMITMENT

is delivering service excellence, with strong family values, providing uncompromised cleaning and support services solutions to exceed every customer's needs. We care about our people, our customers and the environment and we believe in establishing and nurturing lasting relationships, providing long term commitments, getting things right first time, and continually looking to further enhance our services. We pride ourselves on being a business that wants to make a difference, no matter how small, in an industry that can often over promise and under deliver.



SOLUTIONS
TAILORED
TO YOUR NEEDS

Everyone at Prime Clean wants to provide our customers with the best service experience. Our industry experience and service expertise allow us to identify exactly what each customer needs and to deliver bespoke, cost effective solutions. We will always be looking for continuous improvement opportunities and to add value. If things change, we empower our managers and team leaders to be proactive, innovative and to adopt a “can do” attitude.



YOUR PEACE OF MIND

We know that everyone has busy working lives and so have created a robust management structure and processes that allow us to offer an integrated soft service solution. With a single Prime Clean point of contact **focussed on your needs**, and our industry knowledge and expertise, you are free to focus on your business priorities, knowing that we are delivering on our commitments.

CLEANING AND SUPPORT SERVICES TAILORED TO YOUR NEEDS

OUR PEOPLE

At Prime Clean we passionately believe that our people are our key asset. Over the years, we have worked hard to create a caring culture and the people who are part of our family business have a real feeling of value, pride and self-respect in what they do. All of our colleagues are fully trained, and are supported by a management team who regularly visit customer sites. We do not believe in sitting in offices: we want to see our teams and customers as much as possible and develop strong relationships with all stakeholders.

SERVICES DESIGNED FOR YOU

We provide integrated service solutions tailored to your needs.

Our services include:

- Carpet and upholstery cleaning
 - Housekeeping
 - Specialist services, including builders, IT, graffiti and deep cleaning
 - Waste management
 - Washroom services
 - Cleaning, including office, window and facade cleaning
 - Pest control
 - Plants and grounds maintenance
 - Consumables
 - Security
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THE ENVIRONMENT

Environmental and sustainability considerations are at the forefront of our thinking when designing cleaning solutions for our customers. We provide recycling programs, use a range of recycled and environmentally friendly consumables, use chemical-free cleaning products wherever possible and provide training to all of our colleagues on reducing environmental impact.

As you would expect, our environmental management system is accredited to ISO 14001 and we are the first cleaning company to become a member of the UK Green Building Council.



GOOD REASONS TO USE PRIME CLEAN

- Solutions tailored to your needs
- Service excellence
- Attention to detail in all the services we provide
- Peace of mind that we are delivering on our commitments



PRIME CLEAN

PRIME CLEAN LIMITED

We want to give you the best customer experience and
are passionate about the service we deliver.

Please contact us today

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